



CUSTOMER STATEMENT

As a customer receiving or to be receiving water and sewer service, I understand that:

1. I must notify the office of the County of Northern Lights, in writing, of any service change;
2. I am fully responsible for any service amount(s) charged to my account if I move and do not provide appropriate notification of any service disconnections.
3. Unpaid balances will be subject to 2% interest after 30 days. Failure to pay account balance in a timely fashion will result in further actions taken.
4. Accounts in arrears over 90 days will be notified. Failure to pay, will result in disconnection.
5. A re-connection fee of \$25.00 will apply and the balance on account must be paid in full to continue service with the County. Unpaid balances will be sent to collections.
6. As the OWNER of this property, I acknowledge that I am responsible for any service amount(s) charged to this account if the renter moves and the account is not in good standing. I am also responsible to provide appropriate notification of any service notification.

TERMS & CONDITIONS

1. The County agrees to sell and Customer Agrees to purchase and pay for, the service referred to below under all provisions of the County Water and Sewer Bylaw;

PRODUCT: Potable Water & Sewer

2. The prices set out in this agreement may change from time to time as set out in the County "Schedule of Fees" Bylaw
3. In the event of a system failure or where the supply of water is depleted, the County will not be responsible to deliver or supply the customer with potable water or sewer disposal services
4. Upon acceptance of the user as a client, the client agrees to pay the fees for Water and Wastewater service set out in the County's "Schedule of Fees" Bylaw.
5. The water & wastewater service fees shall be levied and collected monthly
6. Customer agrees to follow all conservation guidelines outlined in Schedule "F" (Drought Management Plan & Water Restrictions).
7. **The County reserves the right to deny applications if arrears balances exist in any of the following accounts associated with the Owner(s);**
 - a. **Property Tax**
 - b. **Utility Accounts**
 - c. **Previous Truck Fill accounts**
 - d. **Waste Water account**
 - e. **Accounts Receivable account**

I _____ fully understand and agree to the above terms and conditions.
(Full Name)

SIGNATURE OF APPLICANT

WITNESS

DATE